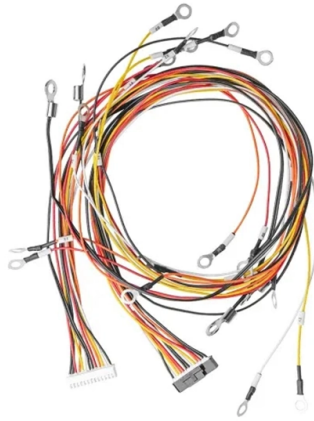


Many Huawei optical modules are faulty



AI Overview

Huawei optical module overall function failure typically indicates a hardware or configuration issue, requiring verification of module installation, optical power, certification, and interface compatibility. Common Causes Huawei optical module failures can occur due to several reasons:

- Faulty or improperly installed module:** The module may not be securely seated in the interface, or the device may fail to detect it.
- Non-certified or incompatible module:** Using non-Huawei-certified modules can cause data bus errors, read failures, or false alarms.
- Abnormal optical power:** Low transmit or receive optical power can indicate contamination, fiber issues, or a defective laser circuit.
- Environmental or EMC issues:** Modules not meeting temperature or electromagnetic standards may trigger alarms or service interruptions.
- Software or driver issues:** Device management software bugs can prevent proper module detection or reporting.

Troubleshooting Steps

- Check Installation:** Remove and reinstall the optical module to ensure it is securely seated. Reboot or power cycle the device if necessary.
- Verify Module Type and Certification:** Use the `display transceiver interface interface-type interface-number` command to confirm the module matches the interface type and is Huawei-certified.
- Test Optical Power:** Use an optical power meter to measure transmit and receive power. Clean optical bores if contaminated and use dust caps on idle modules.
- Check Interface and Configuration:** Verify port settings, auto-negotiation, and interconnection configurations on peer devices. Use commands like `display interface GigabitEthernet x/x/x` or `display interface transceiver verbose` to compare actual and nominal optical power.
- Replace Module if Faulty:** If the module fails power or detection tests, replace it with a known good module of the same type.
- Collect Logs and Contact Support:** If the fault persists after hardware and configuration checks, collect log information and contact Huawei technical support.

Preventive Measures Always use Huawei-certified...

Article Content

Huawei Optical Module Test Procedure

The purpose is to ensure that the optical modules we deliver do not have compatibility problems. We will test each batch of optical modules to avoid compatibility problems of switch to the greatest extent.

Optical Modules Fail to Communicate

Optical Modules Fail to Communicate Symptom Two optical interfaces are interconnected through optical fibers. An optical interface is down, leading to a failure in

ALM-3276800022 Indicates that optical module power abnormal

Run the display transceiver verbose command to check the power of the optical module. Check whether the interface status and data forwarding are normal.

Huawei AI CloudMatrix 384 – China's Answer to Nvidia GB200 NVL72

Huawei is making waves with its new AI accelerator and rack scale architecture. Meet China's newest and most powerful Chinese domestic solution, the CloudMatrix 384 built using the

ALM-135462942 The optical module is invalid 136221

Replace the optical module, and check whether the alarm is cleared. If so, the alarm handling ends. If not, collect alarms, logs, and configurations, and contact technical support personnel. None. Was

Troubleshooting Guidelines for Optical Modules

Remove and reinstall the optical module. If the fault persists, replace the optical module with a normal one of the same type to check whether the optical module is faulty. If the fault persists,

Optical Module: The Transmit Power of an Optical Module Is Low

Check whether the light emitting circuit of the optical module is faulty. If the optical power is still not normal after the optical module is cleaned, the optical module is faulty.

Optical Module Troubleshooting

The optical module installed on the optical interface is not certified for Huawei data center switches. The optical module type does not match the optical fiber type.

Optical Module: The Device Cannot Display Any Optical Module ...

Services on the device are affected when the optical module is removed and inserted, or the device is restarted or upgraded. It is recommended that customer's permission be obtained

Optical Module: Typical Optical Module Troubleshooting Procedure

Check the model of the faulty optical module. If it is not a Huawei-certified optical module, replace it with a Huawei-certified optical module. If the optical module is installed on a GE port, run the display

Typical Troubleshooting Cases of Optical Module

If the optical module is faulty, replace it. If the fault is caused by incorrect configuration or networking environment, change the configuration or networking environment.

Optical module fault Alarm Huawei OLT

With hands-on experience in Huawei OLT and ONT configuration, U2000 NMS deployment, iMaster NCE-FAN Lite management systems, firmware upgrades, and advanced

Optical module common faults and solutions

In this article, we will focus on teaching you how to troubleshoot and solve the common three categories of optical module failure. First, the transmission class of the optical module fault

Troubleshooting for Optical Modules on Huawei Switch

Troubleshooting for Optical Modules on Huawei Switch Many friends feedback that one problems occurred when using optical modules on switches, now we are providing the troubleshooting for the

Optical Modules Fail to Communicate

Procedure Check whether the optical modules have been certified by Huawei. Devices must use optical modules certified by Huawei. Those that are not certified by Huawei cannot ensure service reliability,

Optical Module: The Transmit Optical Power of an Optical Module Is in ...

If the receive power is too low, check whether the optical fiber link is faulty. If so, this fault is often caused by high insertion loss of the connector or the bending of the optical fiber.

How To Clear RF Unit Optical Module Fault | Huawei BBU

Possible Causes The optical module or electrical module of the RF unit is faulty. Procedure: 1. Check for the correlated alarm. RF Unit Hardware Fault 3. Reset the optical module on site. 4.

Typical Troubleshooting Cases of Optical Module

Check whether the optical modules are Huawei-certified ones. If not, contact the supplier of the optical modules. If possible, remove and reinstall the optical modules to check whether the fault is rectified.

Troubleshooting for Optical Modules on Huawei Switch

If the transmit power remains low, replace the optical module or install it in another optical port to check whether it is faulty. If the optical module is faulty, send ...

Optical Module: The Transmit Optical Power of an Optical Module Is in ...

Procedure Use an optical power meter to test whether the receive power of the optical module is normal. Perform the test on the receive end of the optical fiber. If the receive power is too low, check whether

An Optical Module Does Not Send Optical Signals

If the transmit optical power is abnormal, replace the optical module. Remove and reinstall the optical module. If the fault persists, replace the optical module with a normal one of the same type to check

The Transmit Optical Power of an Optical Module Is Too Low

If the original optical module is faulty, replace it with a normal one of the same type. If the fault persists, collect log information and contact Huawei technical support personnel. For details,

Buy low power consumption sfp modules, Good quality low power ...

H3C Gigabit Optical Modules Product Overview Adopting advanced technologies, H3C Gigabit Optical Modules feature low power consumption, hot-swap capability and wide compatibility.

The Transmit Optical Power of an Optical Module Is Normal, But

Use an optical power meter to test whether the receive optical power of the optical module is normal. Perform the test on the receive end of the optical fiber. If the receive optical power is too low, check

Optical Module Solutions for Huawei S5700/S5720 Series Switches

This article summarizes several solutions for using optical modules with switches and common problems encountered during usage, along with specific solutions.

Contact Us

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